



Customer Referencing

International Clients List include;

1. Maxi-Bus

Contact person: I srael Mahlaba; Position held; Managing Member;
Contact no: 0829033419; e-mail: maxibus@polka.co.za

2. Dita Health Solutions

Contact person: Victor Litlhakanyane; Position held; Managing Director;
Contact no: 0824971486; e-mail: victor@ditahealthsolutions.com

3. Ulwembulase Kasi

Contact person: Sibusiso Kunene; Managing Director;
Contact no: 0823798051; e-mail: skunene@ulwembu.com

4. EPR Swaziland – Ministry of Health EMS

Contact person: Masitsela Patrick Mhlanga; Head of Department;
Contact no: +26876063222; e-mail: masitsela@epr.co.sz

5. Emergency Assist 991 Botswana

Contact person: Tumelo Pabalinga; Finance Director;
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6. Emergency Assist 991 Namibia

Contact person: Arline Dieterle; Office Manager;
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7. Solsan Technology Nigeria

Contact person: Shola Ajay; Chief Executive;
Contact no: +2348066861111; e-mail: ajayshola@gmail.com

8. Occu-Smart Services (PTY) Ltd Namibia

Contact person: Zandile Erkana; Managing Director;
Contact no: +264811248102; e-mail: erkana@iafrica.com.na

Local References

1. National Disaster Management Agency

Contact Person; Mr. Phesheya Dlamini, Position; Supply Chain Manager;
Contact +268 2404 2777, +268 7806 4703, phesheya@ndma.org.sz

2. Ministry of Health

Contact Person; Ms. Patricia Magutshwa, Position; Senior Procurement Officer;
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3. ICAP

Contact Person; Ms. Tengetile Magagula, Position; Procurement and Logistics Coordinator,
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4. Aids Healthcare Foundation (AHF)

Contact Person; Mr. Mayibongwe Dlamini, Position; Clinic Administrator,
Contacts; +268 2518 5711, +268 7624 2662, Mayibongwe.Dlamini@ahf.org

5. International Bank for Reconstruction & Development - World Bank

Contact Person; Mr. Dumsani Shongwe, Position; Project Coordinator (The Health, HIV/AIDS & TB Project)
Contact: +268 2404 3936, +268 7618 1162, dsshongwe@gmail.com

6. EPR Eswatini - Ministry Of Health EMS

Contact Person: Dr. Masitsela Patrick Mhlanga; Head Of Department
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TOP EMERGENCY MEDICAL SOLUTIONS



SOME OF THE BROAD SERVICES THAT ARE OFFERED TO COMPLIMENT AND ADD VALUE THE SUPPLY CHAIN OF OUR CUSTOMERS INCLUDING:

- 1.Provision of events medical resources which include operational plans, qualified personnel, medical equipment and specialised vehicles.
- 2.Provision of medical services for onsite clinics and health centres in any part of the African continent on remote operations or for short missions and relives of full time staff.
- 3.Transportation of patients between various healthcare facilities or home by air or road,
- 4.Advisory services on emergency medical assistance policy formulation, audits of facilities to identify and mitigate risks and capacity building including project management services.
- 5.Emergency call centre services and management development and improvement.
- 6.Facilitation of Paramedical education and training especially for international students in various courses i.e. basic and intermediate life support training includes emergency care training from level 1-3 and post graduate medical training for all healthcare professionals.
- 7.Patient referral co-ordination services through partners call centre for them to access specialised services in South Africa or nominated country.
- 8.Provision of medical equipment for offices, homes, factories and medical facilities according to findings of audit, based on risk profile amongst others. The company's primary objective is to set up a fully-fledged emergency medical assistance outfit that will deliver a world class service with the capacity to exceed all expectations.
- 9.Whilst there are expectations from shareholders to operate a profitable business, there is also an equal commitment for citizen empowerment TEMS draws on a wide skills set and knowledge base in advising and delivering on a world class emergency medicals services as such we work very closely with the governments through a public private partnerships in strengthening Medical Services with the patients in mind.

TOP EMERGENCY MEDICAL SOLUTIONS




TEAM
approach
is BETTER than
individual
approach

About Top EMS

Top EMS Swaziland (PTY) LTD trading as Top Emergency Medical Solutions was established in September 2015, emerging from a well-established and experienced South African Company which is also known as Top EMS (PTY) LTD which was established in 2013. Top EMS (PTY) LTD was also established from a specialised and dedicated healthcare, experienced consulting company called Diterelo Consulting Service CC which was established in October 2005.

+ TOP EMS DIRECTORS

TEMS Directors have extensive experience in various aspects of healthcare business management from project management, policy formation, healthcare management, education and training, motivational talks, quality management, medical equipment supply and servicing, supply of laundry equipment and clinical services audit process all covered during DCS cc affirmed over the last 10 years.

ACS is committed to delivering consistent quality service and support to all its clients at the same quality level in the new entity through value add in all assignments undertaken for clients.



+ TOP EMS OWNERSHIP

TEMS is a 100% black owned (Level 3) BEE Company owned and managed business differentiated by its value proposition to all its clients.

Both directors have at least 10 years' experience in business as entrepreneurs with extensive experience in corporate business at various middle and senior level positions they also hold post graduate qualifications in their various respective field of specialties.



TEMS

has attributes that make it the preferred emergency service provider;

- ⊕ An established culture in delivering a high standard of emergency professional services and being performance-measured against objective standards.
- ⊕ An audited approach to clinical medicine with continuous medical education for all staff members.
- ⊕ The capacity to deliver on the entire emergency service package, including training programmes and organisational support necessary to sustain the services.
- ⊕ A team of dedicated healthcare providers that are technically well qualified and leaders in their respective fields so that the client receives only the best quality service.
- ⊕ Investment in self-owned and managed resources as means of controlling end-product service quality, optimum response performance and resource availability.
- ⊕ Coaching and leadership of EMS management teams of all levels both onsite and offsite ongoing support,
- ⊕ Our philosophy as a business is to go the extra mile for all our clients by offering a turnkey business solution deliver value in all aspects.



What we are about

VISION

To be recognized as the best and world class Emergency Medical Assistance and Management Company in Africa and beyond.

MISSION

To be the most reliable partner for all our clients when it comes to provision of credible and comprehensive medical services solutions for our clients through meaningful and long term partnerships.

BEHAVIOUS

- A Team approach is better than individual approach.
- Approach every Task as if it is more important than the last one.
- Build the best Team to put a man on the moon.
- Always find the easiest yet most forward thinking way to approach a challenge.
- To Never let our past cloud the journey ahead.



EMERGENCY MEDICAL SOLUTIONS



Some of the key Projects and Services delivered

1. The Managing Director of the company has over 20 years in Healthcare industry with specialized experience in emergency medicine and rescue services which has seen him participate and represent South Africa in international rescue operations.
2. MD has extensive experience in coordination of international medical events services for various sporting events which include Rugby, Soccer, Cricket and other contact sports.
3. Transportation of patients by either charter and or commercial aircrafts to various destinations around the world.
4. Provision of on the job Leadership Development and Mentoring of Emergency Assist 991 Management Teams in Botswana and Namibia.
5. Development of a comprehensive feasibility study document on healthcare services of Namibia to inform a business plan for a new hospital.
6. Provision of clinical medical audits and quality assurance mechanisms for all healthcare systems which include policy formation and reviews.
7. Management of client healthcare facilities and systems in line with international best practices.
8. Instrumental assisting clients establish colleges geared for emergency care and rescue courses.
9. Compilation of technical specifications for equipment and services for clients in the healthcare industry.
10. Completion and submission of highly technically specified tenders/request for proposal on behalf of a number client who have successfully secured the work.



- + Swaziland
- + South Africa
- + Botswana
- + Namibia
- + Mozambique

OUR Philosophy

Going an extra mile to provide ten key business solutions to all our clients

- 1- Service delivery
- 2- Business development and growth
- 3- Quality assurance (ISO 9001)
- 4- System and Technology
- 5- Safety Management
- 6- Environmental Compliance (ISO 14 000)
- 7- Cost containment and profitability
- 8- Risk Management
- 9- Good Governance
- 10- Human Resource Development,
Remuneration and Reward.